

Customer Reports

Customer reports include below reports: Receivables Ageing, Receivables Ageing Detail, Receivables Ageing Detail (Portrait), SOA-Sales, Customer Ledger, Customer Summary, Sales Report MonthWise, Project Receivables Ageing.

[image-1681537866849.png](#)

Receivables Ageing Summary Report

To generate receivables ageing report,

1. Navigate to Customer Reports menu in finance module, click **Receivables Ageing** to open report page. [image-1681538264366.png](#)
2. In calendar field, click to select a date as ageing report by date.
3. In Currency type field, select all currencies or a specific currency type.
4. Click [image-1679955186159.png](#) search icon, the receivables ageing report for selected period will show in screen, click [image-1679955198941.png](#) to download report in xlsx format, click [image-1679955209790.png](#) to download report in PDF format.
5. Click [image-1681538625103.png](#) filter icon to open customer filter, and select customer name, then click show, the selected customer(s)' receivables ageing report will show.

Receivables Ageing Detail Report

To generate receivables ageing detail report,

1. Navigate to Customer Reports menu in finance module, click **Receivables Ageing Detail** to open report page.
2. In calendar field, click to select a date as ageing report by date.
3. In Currency type field, select all currencies or a specific currency type.






4. Click  search icon, the receivables ageing report for selected period will show in screen, click  to download report in xlsx format, click  to download report in PDF format.


Image not found or type unknown

5. Click  filter icon to open customer filter, and select customer name, then click show, the selected customer(s)' receivables ageing detail report will show.

Receivables Ageing Detail Portrait Report

To generate receivables ageing detail report in portrait format,







1. Navigate to Customer Reports menu in finance module, click **Receivables Ageing Detail (Portrait)** to open report page.
2. In calendar field, click to select a date as ageing report by date.
3. In Currency type field, select all currencies or a specific currency type.
4. Click  search icon, the receivables ageing report for selected period will show in screen, click  to download report in xlsx format, click  to download report in PDF format.


Image not found or type unknown

5. Click  filter icon to open customer filter, and select customer name, then click show, the selected customer(s)' receivables ageing detail portrait report will show.





Statement of Account (SOA)-Sales Report

To generate SOA-Sales report,

1. Navigate to Customer Reports menu in finance module, click **SOA-Sales** to open report 

page. Image not found or type unknown

2. In calendar field, click to select a date as report by date.

3. Click  search icon, the sales report for selected period will show in screen, click  to download report in xlsx format, click  to download report in PDF format.
4. Click  filter icon to open customer filter, and select customer name, then click show, the selected customer(s)' SOA-sales report will show.





Customer Ledger

To generate customer ledger report,

1. Navigate to Customer Reports menu in finance module, click **Customer Ledger** to open report page.



Image not found or type unknown

2. In calendar field, click to select date range to view customer ledger.
3. In Currency type field, select all currencies or a specific currency type.
4. If user wants to view customer ledger that includes zero value accounts, tick the Include Zero's box.
5. Click  search icon, the customer ledger report for selected period will show in screen, click  to download report in xlsx format, click  to download report in PDF format.
6. Click  filter icon to open customer filter, and select customer name, then click show, the selected customer(s)' ledger report will show.




Customer Summary Report

To generate customer summary report,

1. Navigate to Customer Reports menu in finance module, click **Customer Summary** to open report page.



Image not found or type unknown

2. In calendar field, click to select date range to view customer ledger.
3. In report type field, select summary or detail report type.
4. Click  search icon, the customer summary report for selected period will show in screen, click  to download report in xlsx format, click  to download report in PDF format.

Sales Report MonthWise Report

To sales month wise report,

1. Navigate to Customer Reports menu in finance module, click **Sales Report MonthWise** to open report page.

[image-1681853419125.png](#)

Image not found or type unknown

2. In Multi Period box, tick if user wants to view sales report for selected period; untick if user wants to view by month.
3. In With Ex-Rate box, tick if want to include exchange rate.
4. In calendar field, if multi period is ticked, user will be able to select a date range; if multi period is not ticked, user will be able to select month and year to generate report.
5. In Currency type field, select all currencies or a specific currency type.
6. Click [image-1679955186159.png](#) search icon, the sales report for selected period will show in screen, click [image-1679955209790.png](#) download report in xlsx format, click [image-1679955209790.png](#) download report in PDF format.
7. Click [image-1681538625102.png](#) filter icon to open customer filter, and select customer name, then click show, the selected customer(s)' sales month wise report will show.

Project Receivables Ageing Report

To generate Project Receivables Ageing report,

1. Navigate to Customer Reports menu in finance module, click **Project Receivables Ageing** to open report page.

[image-1681853982648.png](#)

Image not found or type unknown

2. In Project field, click to select all project or a specific project.
3. In calendar field, click to select a date as ageing report by date.
4. In Currency type field, select all currencies or a specific currency type.
5. Click [image-1679955186159.png](#) search icon, the receivables ageing report for selected period will show in screen, click [image-1679955198941.png](#) to download report in xlsx format.
6. Click [image-1681538625102.png](#) filter icon to open customer filter, and select customer name, then click show, the selected customer(s)' receivables ageing detail portrait report will show.

Revision #14

Created 27 March 2023 21:58:01 by michelle

Updated 10 December 2024 04:04:13 by Shybin