

Defects

To add and register a new defect under a facility,

The screenshot displays the 'DEFECT LIST' interface. It features a sidebar menu on the left with various navigation options. The main content area includes a search bar, filters for Customer, Facility, and Date, and a status dropdown set to 'Pending'. Below the filters are 'Search' and 'Generate Report' buttons. An 'Add' button is located in the top right corner. A table lists two defects with columns for Actions, Customer, Facility, Lobby, Unit, Date, Show On Report, Change Status, Status, and five image fields. Both defects are in 'Pending' status. A 'Note' section at the bottom allows filtering by 'Recent', 'One Week Ago', or 'Two Weeks'.

Click Add to capture a new defect.

The screenshot displays the 'DEFECT ADD' interface. It features a form with fields for Customer, Facility, Lobby, Unit, and Date. There are text areas for Description and Remarks, and a file upload area with the text 'Drop files here or click to upload. Maximum 3 files only can be attached.' The 'Save' and 'Cancel' buttons are located at the bottom right.

To update the status of the case click on the update button



DEFECT LIST

Actions	Customer	Facility	Lobby	Unit	Date	Show On Report	Change Status	Status	Image 1
	C-001 - CuteInfocomm	F-001 - Pioneer Junction	Lobby A	#01-03	21-09-2025	<input type="checkbox"/>		Pending	
	C-001 - CuteInfocomm	F-001 - Pioneer Junction	Lobby A	#01-03	21-09-2025	<input type="checkbox"/>		Pending	

Showing 1 to 2 of 2 Results

Note:

Recent One Week Ago Two Weeks



DEFECT UPDATE



Defect > Edit

Defect Details:

Customer
C-001 - cuteinfocomm

Facility
F-001 - Pioneer Junction

Lobby
Lobby A

Unit
#01-03

Date
21-09-2025

Description
Corridor not clean

Remarks

Status

Pending



Remarks

Enter your remarks

Drop files here or click to upload.
Maximum 3 files only can be attached

- Change the status
- Add Remarks
- Upload photos
- Click Save

Revision #3

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